2017

(6th Semester)

COMMERCE

Paper No.: BC-601

(Business Communication)

Full Marks: 70 Pass Marks: 45%

Time: 3 hours

(PART : B-DESCRIPTIVE)

(Marks: 45)

The figures in the margin indicate full marks for the questions

1. (a) What is communication? Why is communication so important in a business organization? 3+6=9

Or

- (b) Discuss the various types of communication.
- 2. (a) What are the different networks of communication? Explain in brief.

Or

(b) What is seminar? How can it be made effective? 3+6=9

L7/466a

(Turn Over)

3. (a) Discuss the various steps in effective writing.

9

Or

(b) Draft a request letter asking suppliers to send quotations. Give a hypothetical example.

9

4. (a) What is an effective speech? Discuss the various strategies for making a speech effective. 3+6=9

Or

(b) As the Secretary of XYZ company, prepare a report to be sent to the Managing Director for installation of computers and air conditioners in the company.

9

9

5. (a) Discuss the various modern means of communication.

Or

(b) Discuss the way of handling written communication in international situations.

9
