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(5th Semester)

PSYCHOLOGY

(Honours)

Paper No. : PSY-502 (b)

(Organizational Behaviour)

Full Marks : 70

Pass Marks : 45%

Time : 3 hours

*The figures in the margin indicate full marks
for the questions*

1. Discuss on the historical evolution of organizational behaviour. Explain on the four principles of management given by Frederick Taylor. 7+7=14

Or

Explain in detail the scope of organizational behaviour. Write a note on the administrative theory given by Henri Fayol. 7+7=14

2. Describe the two main levels of diversity. Give an example for each. How can organizations effectively manage diversity? 5+9=14

Or

What do you mean by diversity in organizations? List and describe the key biographical characteristics. How are they relevant to organizational behaviour? 5+9=14

3. What is motivation? Discuss on the concept of motivation. Illustrate on the equity and expectancy theory of motivation. 1+4+9=14

Or

Compare and contrast between the theories of motivation given by Maslow and McClelland. 7+7=14

4. Elaborate on the trait approach to leadership. 14

Or

Enumerate the main contingency theories of leadership. 14

5. Explain the different elements of communication. Summarize the different directions of communication. 7+7=14

Or

Write a note on interpersonal communication. Elucidate on the goals of organizational communication. 5+9=14

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