

2023

(5th Semester)

PSYCHOLOGY

(Honours)

Paper No. : PSY-UG-502 (b)

(**Organizational Behavior**)

Full Marks : 70

Pass Marks : 45%

Time : 3 hours

*The figures in the margin indicate full marks
for the questions*

1. (a) What is organizational behavior?
Discuss the contributions of Taylor and
Fayol in the field of organizational
behavior. 2+12=14

Or

- (b) Elaborate on Weber's Bureaucratic
Management. What are the challenges
and opportunities for managers in using
organizational behavior concepts? 7+7=14

2. (a) What is diversity in organizations? Describe how biographical characteristics are relevant to organizational behavior. $2+12=14$

Or

- (b) Explain individual diversity. How can organizations manage diversity effectively? $4+10=14$

3. (a) Explain the basic concept of motivation. Discuss any two early theories of motivation. $4+10=14$

Or

- (b) Define job satisfaction. What are the main causes of job satisfaction? Identify some outcomes of job satisfaction. $2+6+6=14$

4. (a) Discuss the nature of leadership. Elaborate on the different types of leadership. $4+10=14$

Or

- (b) Define leadership. Critically evaluate the trait approach theory to understand leadership. $2+12=14$

(3)

5. (a) Describe the function of communication. What are the various ways (directions) in which communication can flow? 4+10=14

Or

- (b) Discuss interpersonal and organizational communication. Describe the common barriers to effective communication. 6+8=14
