

2025

( FYUGP )  
( 6th Semester )

PSYCHOLOGY  
( MAJOR )

Paper : C-PSY-12

( Organizational Behaviour )

Full Marks : 75

Pass Marks : 40%

Time : 3 hours

*The figures in the margin indicate full marks  
for the questions*

1. (a) What is an organization? Elucidate on the contemporary trends and challenges of an organization. 2+13=15

Or

(b) Explain in detail the contributions of Taylor and Fayol in organizational behaviour.  $7\frac{1}{2}+7\frac{1}{2}=15$

2. (a) What is job satisfaction? Explain in detail the factors which affect job satisfaction.

2+13=15



Or

- (b) Explain organizational citizenship behaviour as a potential consequence of job satisfaction. 15

3. (a) Explain in detail the application of Abraham Maslow's theory on work motivation. 15

Or

- (b) Elucidate on the goal setting theory on work motivation.

4. (a) What is organizational dynamics? Explain the influence of power and politics in an organization. 2+13=15

Or

- (b) What is sexual harassment? Explain some preventive measures of sexual harassment in an organization. 2+13=15

5. (a) Explain in detail the process and direction of communication. Elaborate on its barriers. 10+5=15

Or

- (b) What are the types of communication? Elaborate in detail. 15

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